# HDFC ERGO General Insurance Company Limited

Certificate of Insurance cum Policy Schedule

## Motor Insurance - Two Wheeler Package Policy - 5 years



						Veh	icle Details				Policy Det	ails
				Make				RP		Policy No.		2706400000
				Model -	- Variant				T ABS DISC	Period of		eb, 2020 00:01 hrs
						BRAK	KE ALLOY W	HEEL (20	0 CC)	Insurance	•	
231210074270640	1)   11    <b>11  </b>   <b>11  </b> 11   11   <b>11  </b> 11   <b> </b>   <b>11   </b> 1 2000			0	ation No	NEW						2025 Midnight
20121001 1210010	5000			Engine			AAKGB026				Date 25 Feb 202	
Mr Vijayan	ALAI MURUGAN N		nalavam	Chassi			CU019KGB			Invoice No		
COIMBATORE			palayam		Capacity	200	•	cl. of side	,	GSTIN No	o : 33Ahdpv2766j1	z0
TAMIL NADU - 6	41046, Tel. 99521	41372			f Manufactu			pe OPEN	1			
				RTO			IBATORE					
				Email I			XRENTBIKE		COM			
							ue (IDV) <b>(</b> ₹					
Policy Year	Policy I		For the Vehi	cle	Side	Car	Non Electr	ical Acc.	Electrica	I Acc.	CNG/LPG Kit	Total IDV
Year 1	From 25/02/2020		72594				0		0		0	72594
Year 2	From 25/02/2021		61132				0		0		0	61132
Year 3	From 25/02/2022		53490				0		0		0	53490
Year 4	From 25/02/2023		45849				0		0		0	45849
Year 5	From 25/02/2024		38207				0		0		0	38207
		Damage Policy Po						1		Policy Per		
From Date & Tin	ne 25/02/2020 00:	01 hrs To Dat	e & Time 24/02	2/2025			ite & Time	25/02/202	20 02:45 hrs	To D	ate & Time 24/0	2/2025 Midnight
0						um Detail	( )					(**)
Own Damage P	.,						Premium(b) Party Liability:					(₹) 5453
Basic Own Damag Total Basic Premi						Sub Total -						5453
Total Basic Freini	um						v Premium (b	)				5453
							age Premium	,				7250
						Integrated 7						1305
Net Own Damage						Total Prem						8555
Geographical A	rea India		0	Compu	Isory Dedu	ctible (IM	T-22)	100	Volun	tary Dedu	ctible (IMT-22A)	0
		4000007700				ent Details						
•	und Transfer No.	122200277984			Date	<b>d</b> : 25/02	2/2020 Dr		BizDirect			
Nominee for Ow	<b>ner driver</b> T-7) with: HDFC BA		SUGANYA S	spouse				Ар	pointee			
Typotheoated(ini												
<ul> <li>e) Speed testing f)</li> <li>effective driving lice</li> <li>not used for the tra</li> <li>II-1 (i) of the policy</li> </ul>	TO USE: The Policy of Reliability Trials g) Any ense at the time of the a nsport of passengers a - Death of or bodily injunder Section III for Own	r purpose in connectio accident and is not dis t the time of the accid ıry - Such amount as	n with Motor Trade. qualified from holdin ent and that such a is necessary to mee	Person ng or obta person s et the requ	aining such a atisfies the re uirements of t	f Persons e license. Pro quirements he Motor Ve	ovided also that of Rule 3 of the of Rule 3 of the ohicles Act, 198	e: Any pe t the person e Central Mo 38. 2. Under	rson including t holding an effec tor Vehicles Ru Section II - 1(ii)	he insured, p ctive learner` iles, 1989. of the policy	brovided that a person is license may also dr Limits of Liability / -Damage to Third Pa	driving holds an ive the vehicle when 1. Under Section arty Property- ₹
is also available at												
	Assured named herein of the Policy, the Comp							e date of cor	nmencement of	the Policy. I	t the PUC is not found	d valid on the date
	y that the policy to which							h the provisi	on of chapter X	. XI of M. V.	Act 1988."The stamp	duty of ₹0.50
	raft, vide Receipt/Challa											
	Goods and Service Tax											
	ment made by the Com											
	CERTAIN TERMS AND				,							
	sure of material fact, the tioned in the report sha		-	-								
	n in the policy, the insur											
			5				,					
Branch : LEELA B	USINESS PARK, 6TH	FLR, ANDHERI - KUF	RLA RD, MUMBAI, 4	400059.	Phone No.	: +91-22-6	6383600					
Goods and Serv	vice Tax Registration	No: 27AABCL504	45N1Z8						HS	N Code	997134	
		Agent Name: HE I		EM					F	or HDFC E	RGO General Ins	urance Company Ltd
<b>E</b> 39	0080	Agent Code: 20185										o tra.
20		Tel No.: +91-22-66	583600								$\sim$	Razgotra
												0 - 0
63											Duly	Constituted Attorney
Scan for Inst	ant Policy Info											

Motor Insurance - Proposal Form cum Transcript Letter For Two Wheeler Package Policy - 5 years



And Control of Contrecontectic Control of Control of Control of Control of C	ABS (200         Period of Insurance         From 25 Feb, 2020 00:01 hrs           To 24 Feb, 2025 Midnight Issuance Date Invoice No.         To 24 Feb, 2025 Midnight Issuance Date           Invoice No.         100742706400000           2         100742706400000           3ank Name:BizDirect         100742706400000           No : 33Ahdpv2766j1z0         Total IDV (₹)           rical Acc.         (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         61132         0           0         0         53490         0           0         0         45849         100
2312100742706400000       CC)       CC)       To 24 Fd         Mr Vijayan       I9A MARUTHAMALAI MURUGAN NAGAR kalveeram palayam       Registration No       NEW       Issuance Date         COIMBATORE - 641046       Invoice - 641046       Invoice No.       MBLLCU019KGB02138       Issuance Date         CAMIL NADU - Tel. 9952141372       Quic Capacity/Watts       200       Seats(Incl. of side car)       2         Year of Manufacture       2020       Body Type       OPEN       Invoice No.       1007427         RTO       COIMBATORE       Payment Details : 1222002779840, Date: 25/02/2020, Bank Name:BizDirect       Invoice No.       1007427         Policy Year       Policy Period       For the Vehicle (₹)       Non Electrical Acc. (₹)       Electrical Acc. (₹)       CNG/LPG Kit (1)         Year 1       From 25/02/2020 To 24/02/2021       72594       0       0       0       0         Year 3       From 25/02/2021 To 24/02/2021       61132       0       0       0       0       0       0         Year 4       From 25/02/2023 To 24/02/2024       45849       0       0       0       0       0         Year 5       From 25/02/2024 To 24/02/2025       38207       0       0       0       0       0	Insurance         To 24 Feb, 2025 Midnight           Issuance Date         Invoice No.         100742706400000           2         3ank Name:BizDirect         100742706400000           No : 33Ahdpv2766j1z0         rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         61132         0         0         53490           0         0         0         45849         0         0         100
Name       No. Migration	Issuance Date Invoice No.         100742706400000           2         Bank Name:BizDirect           N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0           0         0
199 MÁRUTHAMALAI MURUGAN NAGAR kalveeram palayam COIMBATORE - 641046 TAMIL NADU - Tel. 9952141372       Engine No.       MC20AAKGB02621 Chassis No.       Issuance Date         Cubic Capacity/Watts       200       Seats(Incl. of side car) 2 Year of Manufacture       2020       Body Type       DPEN         RTO       COIMBATORE       Payment Details : 1222002779840 , Date: 25/02/2020, Bank Name:BizDirect       Issuance Date         Policy Year       Policy Period       For the Vehicle (₹)       Non Electrical Acc. (₹)       Electrical Acc. (₹)       CNG/LPG Kit ( O         Year 1       From 25/02/2020 To 24/02/2021       72594       0       0       0       0         Year 3       From 25/02/2020 To 24/02/2023       53490       0       0       0       0       0         Year 4       From 25/02/2023 To 24/02/2024       45849       0       0       0       0       0         Year 5       From 25/02/2024 To 24/02/2025       38207       0       0       0       0	Invoice No.         100742706400000           2         Invoice No.         100742706400000           Bank Name:BizDirect         No : 33Ahdpv2766j1z0           rical Acc.         (₹)         CNG/LPG Kit (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
TAMIL NADU - Tel. 9952141372       Chassis NO.       MISLECC0 19KG502133       IIIVOIde NO.       100/42/4         Cubic Capacity/Watts       200       Seats(Incl. of side car)       2       Year of Manufacture       2020       Body Type       OPEN       IIIVOIde NO.       100/42/4         RTO       COIMBATORE       Payment Details:       1222002779840, Date:       25/02/2020, Bank Name:BizDirect       Email ID: relaxrentbikes@gmail.com       GSTIN No :       33Ahdpv2766j1z0         Policy Year       Policy Period       For the Vehicle (₹)       Non Electrical Acc.       (₹)       CNG/LPG Kit (₹)         Year 1       From 25/02/2020 To 24/02/2021       72594       0       0       0         Year 2       From 25/02/2021 To 24/02/2022       61132       0       0       0         Year 3       From 25/02/2023 To 24/02/2023       53490       0       0       0         Year 4       From 25/02/2023 To 24/02/2024       45849       0       0       0         Year 5       From 25/02/2024 To 24/02/2025       38207       0       0       0	2 Bank Name:BizDirect N No : 33Ahdpv2766j1z0 rical Acc. (₹) CNG/LPG Kit (₹) Total IDV (₹) 0 0 72594 0 0 61132 0 0 61132 0 0 53490 0 0 45849
Policy Year       Policy Period       For the Vehicle (₹)       Non Electrical Acc. (₹)       Electrical Acc. (₹)       CNG/LPG Kit (₹)         Year 3       From 25/02/2021 To 24/02/2023       61132       0       0       0         Year 4       From 25/02/2023 To 24/02/2024       45849       0       0       0         Year 5       From 25/02/2024 To 24/02/2025       38207       0       0       0	Bank Name:BizDirect           N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
Year of Manufacture         2020         Body Type         OPEN           RTO         COIMBATORE         Payment Details : 1222002779840 , Date: 25/02/2020, Bank Name:BizDirect           Payment Details : 1222002779840 , Date: 25/02/2020, Bank Name:BizDirect         Email ID : relax=ntbikes@gmail.com         GSTIN No : 33Ahdp-z766j120           Policy Year         Policy Period         For the Vehicle (₹)         Non Electrical Acc. (₹)         Electrical Acc. (₹)         CNG/LPG Kit (₹)           Year 1         From 25/02/2020 To 24/02/2021         72594         0         <	Bank Name:BizDirect           N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
RTO         COIMBATORE           Payment Details : 1222002779840 , Date: 25/02/2020, Bank Name:BizDirect           Email ID : relax=ntbikes@gmail.com         GSTIN No : 33Ahdpv2766j120           Policy Year         Policy Period         For the Vehicle (₹)         Non Electrical Acc. (₹)         Electrical Acc. (₹)         CNG/LPG Kit (₹)           Year 1         From 25/02/2020 To 24/02/2021         72594         0 <th>N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849</th>	N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
Policy Year         Policy Period         For the Vehicle (₹)         Non Electrical Acc. (₹)         Electrical Acc. (₹)         CNG/LPG Kit (₹)           Year 1         From 25/02/2020 To 24/02/2021         72594         0         0         0           Year 2         From 25/02/2021 To 24/02/2022         61132         0         0         0         0           Year 3         From 25/02/2023 To 24/02/2023         53490         0         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0         0	N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
Policy Year         Policy Period         For the Vehicle (₹)         Non Electrical Acc. (₹)         Electrical Acc. (₹)         CNG/LPG Kit           Year 1         From 25/02/2020 To 24/02/2021         72594         0         0         0           Year 2         From 25/02/2021 To 24/02/2022         61132         0         0         0           Year 3         From 25/02/2023 To 24/02/2023         53490         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	N No : 33Ahdpv2766j1z0           rical Acc. (₹)         CNG/LPG Kit (₹)         Total IDV (₹)           0         0         72594           0         0         61132           0         0         53490           0         0         45849
Policy Year         Policy Period         For the Vehicle (₹)         Non Electrical Acc. (₹)         Electrical Acc. (₹)         CNG/LPG Kit           Year 1         From 25/02/2020 To 24/02/2021         72594         0         0         0           Year 2         From 25/02/2021 To 24/02/2022         61132         0         0         0         0           Year 3         From 25/02/2022 To 24/02/2023         53490         0         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0         0	rical Acc. (₹) CNG/LPG Kit (₹) Total IDV (₹) 0 0 72594 0 0 61132 0 0 53490 0 0 45849
Year 1         From 25/02/2020 To 24/02/2021         72594         0         0         0           Year 2         From 25/02/2021 To 24/02/2022         61132         0         0         0           Year 3         From 25/02/2021 To 24/02/2023         53490         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	0         0         72594           0         0         61132           0         0         53490           0         0         45849
Year 2         From 25/02/2021 To 24/02/2022         61132         0         0         0           Year 3         From 25/02/2022 To 24/02/2023         53490         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	0         0         61132           0         0         53490           0         0         45849
Year 3         From 25/02/2022 To 24/02/2023         53490         0         0         0           Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	0         0         53490           0         0         45849
Year 4         From 25/02/2023 To 24/02/2024         45849         0         0         0           Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	0 0 45849
Year 5         From 25/02/2024 To 24/02/2025         38207         0         0         0	
	0 0 38207
Premium Details (₹)	
Own Damage Premium(a) (₹) Liability Premium(b)	(=
Basic Own Damage: 1797 Basic Third Party Liability:	545
Total Basic Premium     1797     Sub Total - Addition	545
Net Liability Premium (b)	545
Total Package Premium (a+b)	725 130
Net Own Damage Premium (a) 1797 Total Premium	
	855
Nominee for Owner driver SUGANYA Spouse Appointee	Voluntary Deductible (IMT-22A) 0
IYPOTHICATED Hypothecated(IMT-7) with: HDFC BANK LTD.	

Prohibition of Rebates (Section 41 of Insurance Act, 1938 as amended) : 1. No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer: provided that acceptance by an insurance agent of commission in connection with a policy of life insurance taken out by himself on his own life shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer. 2. Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rucees.

#### Terms and Conditions

I hereby declare that the Insured Person(s) listed in Proposal Form will abide to the following T&C:

1) I/We hereby declare that the statements made by me/us are true to the best of my / our knowledge and belief and I/we hereby agree that this declaration shall form the basis of the contract between me/us and HDFC ERGO General Insurance Company Limited.

2) I/We also declare that, if any additions or alterations are carried out after the submission of this proposal form, then the same would be conveyed to the insurers immediately.

3) I understand that: My premium is derived on the basis of information filled by me, which includes my previous year policy details and No claim Bonus Discount %, if any.

HDFC ERGO General Insurance Company (Company) may verify my previous year policy details and may hold claim settlement process till the time confirmation is received from previous insurer

The Company shall have no liability under this insurance contract if it is found that any of my / our statement on particulars or declaration (other than NCB discount) in this proposal form or other documents are incorrect and / or untrue / false.

If any discrepancy found in the information provided for arriving at NCB discount %, Company shall communicated to me via e-mail &/ or letter for payment of the balance premium amount within 20 days from the date of communication. If the balance amount is not paid by me within 20 days from the date of communication, I will be liable to pay three times the balance premium amount at the time of first claim made under the policy which shall be deducted from the final approved claim amount under the policy

4) I/We also shall endeavor to procure the renewal notice and pass on the same to HDFC ERGO General Insurance immediately upon the receipt of such renewal notice.

5) Any person who, knowingly and with intent to defraud the Insurance Company or other persons, files a proposal for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent act which will render the policy voidable at the Company's sole discretion and result in a denial of insurance benefits.

GSTIN :- Motor(Comprehensive and TP): For policy issued in the name of corporate entity (proprietor, HUF, partnership, private company etc), GSTIN is printed on the policy, basis the details provided during policy issuance. For any subsequent changes or addition (i.e. if GSTIN not entered at the time of policy issuance ) on policy schedule, changes shall be carried out through fresh policy issuance with prospective effect. 6) I / we declare and confirm having a valid PUC.

r) I understand the Proposal No. 2312100742706400000 is issued to me basis on above information.

Transcript Declaration : In case disagreement or objection or any other changes with respect to information and contents mentioned herein above, please contact our toll free number and register your objections / changes / disagreement to the content of this transcript or you may also send us email or written correspondence at the following details within a period of 15 days from date of your receipt of this transcript along the policy.

HDFC ERGO General Insurance Company Limited (Formerly HDFC General Insurance Limited) Registered & Corporate Office: Cust 1st Floor, HDFC House, 165/166 Backbay Reclamation, H.T.Parekh Marg, Mumbai - 400 020 LBS Marg, Bh

Customer Service Address: D 301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078

UIN : IRDAN125RP0007V01201819 | IRDAI Reg No.146 | CIN : U66030MH2007PLC177117
sss:
Customer Service no : 022 - 6234 6234 / 0120 - 6234 6234
trict (Magnet Mall),
bai - 400 078
Email : care@thdfcergo.com

# Frequently Asked Question's (FAQ's) - Motor Insurance



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#### HOW DO I FILE A CLAIM?

WHAT ARE THE MAJOR COVERS UNDER THE POLICY?

#### Loss or Damage to the Insured Vehicle caused due to:

- a. Fire, explosion, self ignition or lightning.
- b Burglary, housebreaking or theft
- c All act of God perils like earthquake, flood, cyclone etc
- d Accidental external means, terrorism, riot and strike

#### Liability to Third Parties:

Provides cover for any legal liability arising out of the use of the vehicle for

- a Accidental death / injury to any third party
- b Any damage to property owned by third party

#### Personal Accident Cover:

The policy provides for a mandatory Personal Accident cover for owner driver and optional cover for passengers covering accidental death and permanent total disability

#### WHAT ARE THE MAJOR EXCLUSIONS OF THE POLICY?

- a General aging, wear & tear, mechanical or electrical breakdown, failure, depreciation, any consequential loss
- Damage by a person driving without a valid license b
- Damage by a person driving under the influence of liquor or drugs C.
- Loss/damage attributable to war, mutiny, nuclear risks Ь
- Damage to tyres and tubes, unless damaged during an accident e.
- Usage on hire & reward (applicable for all classes except public commercial vehicles) f.
- Loss or damage to bonnet side parts, mudguard, bumpers, lamps, tyres, tubes, q. headlights, paint work (applicable for all commercial vehicles; unless opted additionally)
- Loss or damage resulting from overturning arising out of operation as a tool (applicable for mobile cranes, drilling rigs, mobile plants, navvies, shovels, grabs, rippers unless opted for additionally)
- Loss of or damage to accessories by burglary housebreaking or theft unless the vehicle i. is stolen at the same time (applicable to all commercial vehicles & two wheelers)

#### TRANSFER OF INSURANCE (INCASE VEHICLE IS SOLD)

To place your request for Transfer of Insurance, visit Customer Support section on our website www.hdfcergo.com.

#### WHAT CHANGES CAN BE DONE IN MY POLICY ENDORSEMENT

To place your request for any "Changes in Policy', visit Customer Support section on our website www.hdfcergo.com.

### CLAIMS DOCUMENTS: IN CASE OF LOSS DUE TO THEFT

- a. Duly filled and signed claim form & discharge voucher (after loss settlement)
- b. Original Registration Certificate (RC)
- c. Original Policy Copy
- d. Copy of FIR lodged at the nearest police station
- e. All original keys & vehicle invoice copy
- No trace report confirming that the stolen vehicle is not traceable f.
- g. Original NOC from financer incase of hypothecation / HPA
- h. Intimation to RTO for theft of vehicle
- Duly signed RTO transfer papers (Form 26, 28, 29, 30, 35)
- RC extract with stolen remark from the concerned RTO after the loss
- k. AML documents for amount more than 1 lac (PAN card, 2 passport size photo, residence proof
- I. Deed of subrogation cum indemnity on judicial stamp paper

Disclaimer: Where it is brought to the notice of the Company, that vehicle insured which is not a new vehicle but shown as a new vehicle with a malafide intention, claims for total loss of such vehicle would not be admissible, if there is a gap of more than 10 days from date of invoice of vehicle and the proposal date.

- For Accidental Damage to Insured Vehicle (Own Damage Claims):
- Mobile App: Simply download HDFC ERGO Mobile App Insurance Portfolio Organizer from Play Store. Link your policy by providing few simple details and register a claim.
- Call Toll Free 1800 2700 700 (Accessible from India only) and provide your policy number for reference and register a claim

#### Please keep the following details handy while intimating a claim

- Policy Number a.
- Registration Details / RC Copy b.
- C. Drivers details at the time of accident including driving License Number
- d. FIR on a case to case basis
- **Repair estimate** e.

#### WHAT IS THE CLAIM PROCESS?

- 1. If your vehicle can be driven, take it to the nearest dealer / garage.
- 2. Get a repair estimate, fill up the claim form and attach a copy of the registration certificate and driving license of the person driving at the time of the accident.
- If the garage is within our network, you could avail of cashless claim facility. Pay for non accident related repairs, depreciation and deductible. We would settle the rest.
- If the garage is outside our network, you would have to get the claim reimbursed subsequently.

# CLAIMS DOCUMENTS -FOR ACCIDENTAL DAMAGE TO INSURED VEHICLE

- a. Duly filled and signed claim form & satisfaction voucher
- b. Registration Certificate (RC)
- Driving license of the person driving at the time of the accident C.
- d. Policy Copy, original repair estimate, repair invoice
- e. Payment receipt for non-cashless claims
- f. Original repair invoice for cashless claims
- g. AML documents for amount more than ₹1 lakh (PAN card, 2 passport size photo, residence proof)
- h. Form 35 & original NOC from financer incase of total loss where payment is made to insured
- A copy of police FIR/panchnama is required for TP injury / death / property damage
- Sale deed / Delivery note / Form 29 and 30 / transferred RC Copy in 'Used Car' cases

#### Additional documents required for commercial vehicles:

c. Fitness certificate a. Spot survey b. Load challan d. Route permit WHAT IS NCB?

#### NO CLAIM BONUS (NCB):

NCB is provided for every claim free year basis the slab as provided by Tariff.

How can I get No Claim Bonus Reserving Letter? NCB Reserving letter can be provided only on Sale of vehicle evidenced by transferred RC

copy OR Sale Deed and Form 29 & 30. The OD section of the policy needs to be transferred to the new owner or cancelled.

#### HOW DO I RENEW MY POLICY?

- a. Visit www.hdfcergo.com to renew c. Visit our nearest branch / your agent instantly online
- d. Send a copy of the renewal notice along b. SMS "RENEW <POLICY NO> " to 9999 with premium cheque to our branch office /Corporate office

### HOW TO CONTACT US?

Visit Customer Support section on our website www.hdfcergo.com and avail host of services online which is easy, instant & convenient

# **Convenience at your fingertips**

700700

On the Customer Support section of our website, you can:







